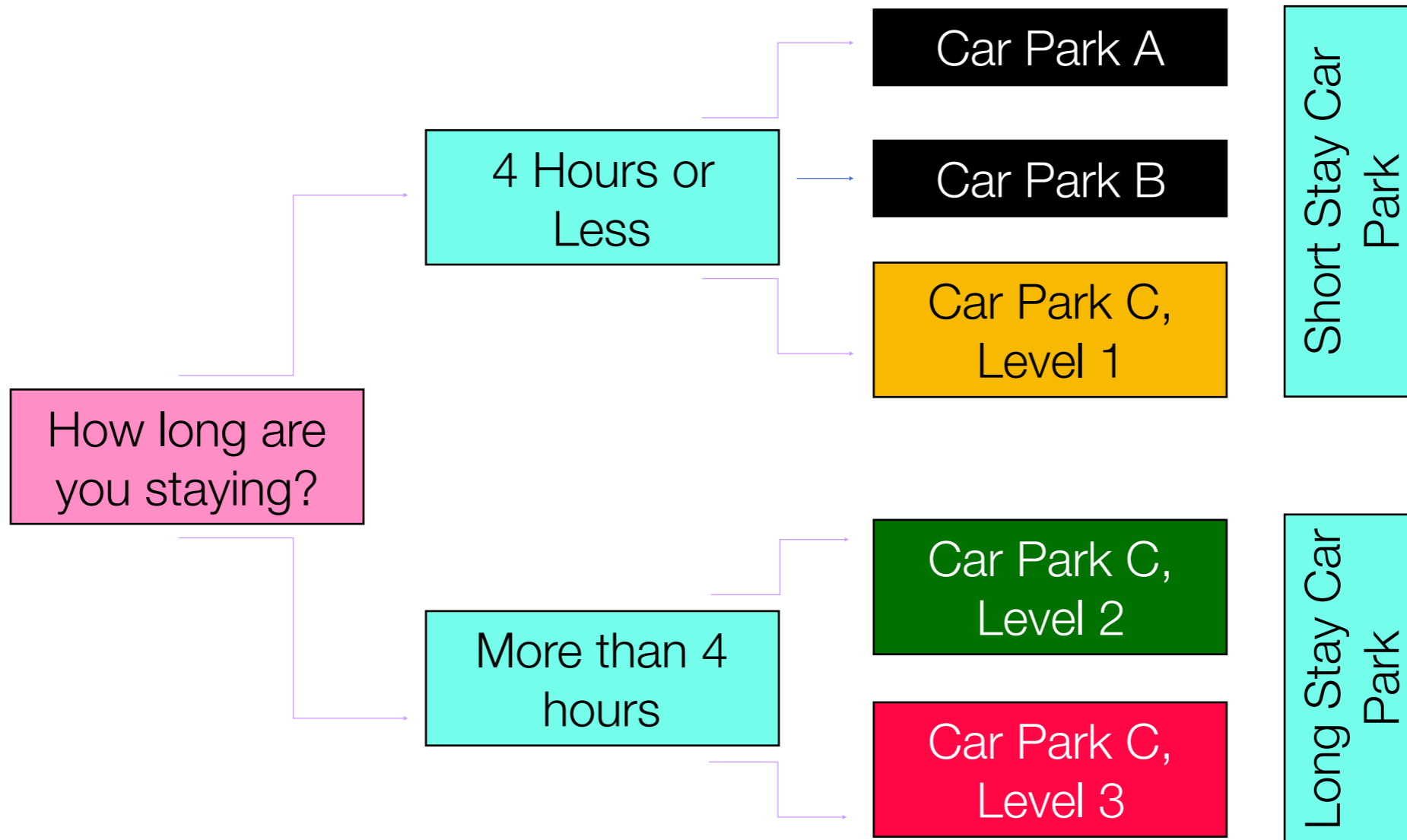


# Abbey Centre Pre-Visit Guide



Abbey Centre has 4 car parks to choose from. The car park you use will depend on how long you expect you will be visiting for.

Please use our handy flowchart on the next page to find the best car park for you.



Short Stay Car  
Park

Car Park A

Car Park B

Car Park C,  
Level 1



Each Car Park in Abbey Centre is well signposted on arrival but here are a few additional photographs.

Long Stay Car  
Park

Car Park C,  
Level 2

Car Park C,  
Level 3



Each Car Park in Abbey Centre is well signposted on arrival but here are a few additional photographs.



Car Park C - Level 2 is the undercover Car Park.  
It has a green coloured foyer with both lift and stair access to the mall.

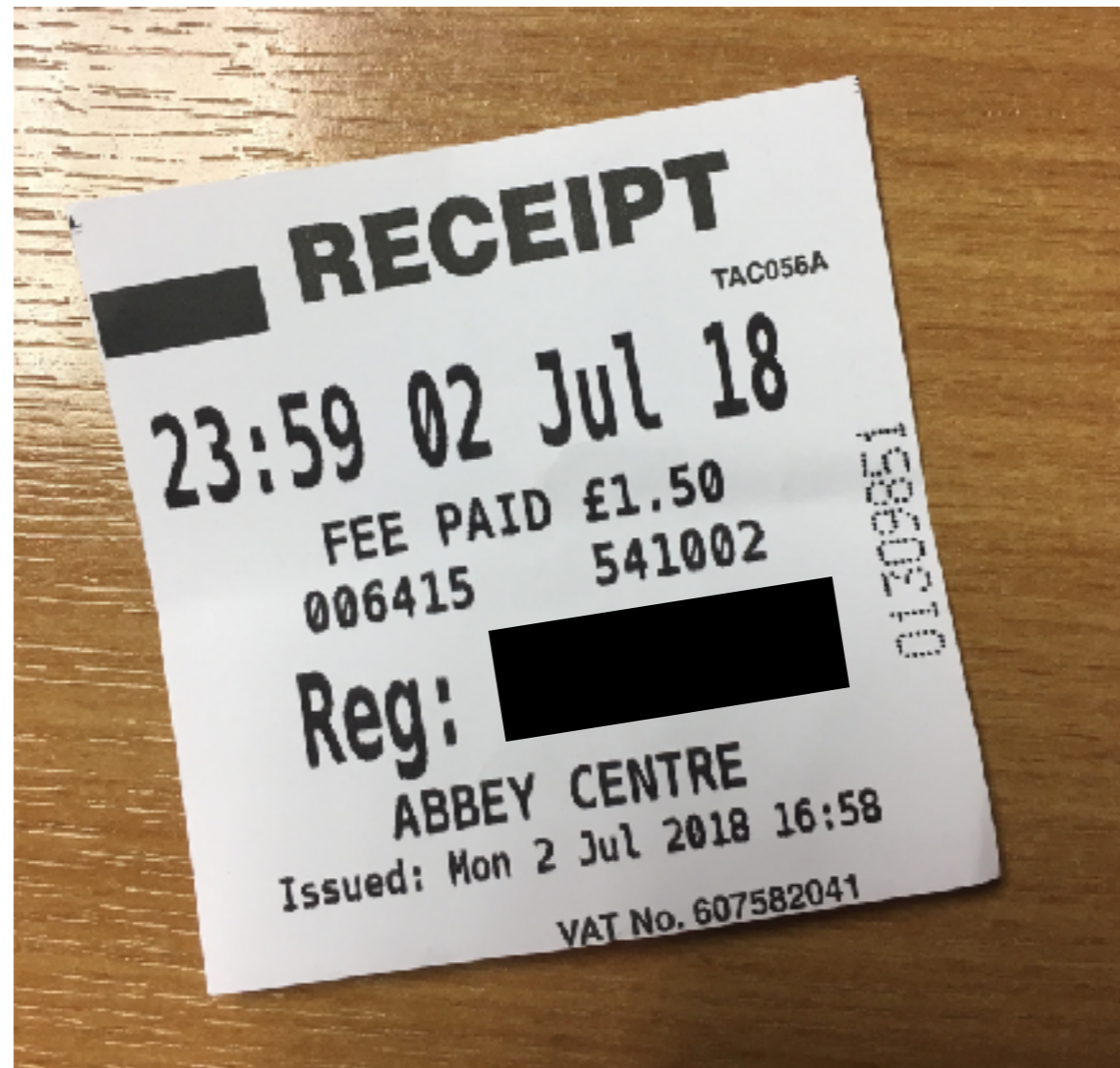


Car Park C - Level 3 is the roof top Car Park.  
It has a pink coloured foyer with both lift and stair access to the mall.



If you are planning to shop in Abbey Centre for over 4 hours, you can park your car in Car Park C Level 2 and 3 and pay £1.50 using the Car Parking Machine.

Once I have paid my £1.50 parking fee, the machine will provide a parking ticket. I do not need to display this in my car. I simply keep it for reference.



My £1.50 parking fee covers me up until 23.59 of the day I parked. I can leave and visit Abbey Centre throughout that day as long as I continue to park in Car Park C Level 2 / 3.





Sometimes Abbey Centre can get quite busy. There will be lots of noises and people when I am out shopping. I can use the layout map at the end of this document to find the exit points. Don't worry if you forget your copy you can get a spare one at the customer service desk.

If you need help when at Abbey Centre look out for;  
Security Personnel, House Keeping or Customer Service.



Security Personnel patrol the mall. They wear blue shirts and red ties and carry lots of equipment.



Housekeepers patrol the mall pushing yellow cleaning carts. They wear black uniforms.



I can also go to the **Customer Services Desk** if I need help.



If you need to use the bathroom during your shopping trip you can visit the public restrooms located at;

- Exit onto mall from Level 1 Lifts and Stairs
- Upstairs (or using lift) at the Food Court

Please note that Hand Dryers may be noisy.



If you feel like you need a break in a quiet place when in Abbey Centre you can request assistance from;

- Customer Services Representative
- Security Personnel
- Housekeeper

Please find a copy of our layout map on the next page. This is also available to download online.

**We hope you have a fab Abbey Centre Shopping experience!**



All Abbey Centre staff are ASD Aware and happy to help should you require assistance.